

No Time to Lose, based in Sydney, Australia are a Litho and Digital design and print solutions company employing around 10 people - owned and managed by Paul Bellamy. No Time to Lose installed Accura MIS to take advantage ensure they could keep up with the pace of their business...

## What was the situation before Accura was installed?

Previously all our processes were manual. As our business grew, this manual operation just could not keep pace - this introduced bottlenecks.

As our name suggests, we pride ourselves on hitting deadlines, so this was threatening to impact on us.

## Why did you start looking for an MIS System?

We decided we needed an MIS system to improve on our business efficiencies. We spent time and effort with a local MIS supplier developing a system for our print management business which was unsuccessful. In fact this development was incomplete and never used for our business.

“Accura is simple and user friendly.”

## What prompted you to look at Accura?

I discovered Accura's website which was appealing and then took action.

## Why did you ultimately decide to choose Accura?

Accura was presented to our business in a professional manner and met all of our requirements.

## How has Accura improved business for you?

Accura has dramatically improved our business efficiency, which has meant we can take on a greater capacity of work with ease.

We have been working with Accura for over one year now without any issues whatsoever. It took me only three months to customize Accura to our business requirements and incorporate it into our ISO 9001 Quality Assurance processes.



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The support we've received from Accura has been outstanding. Once we rolled out Accura it proved to be very easy to train other staff to a competent level. Accura is simple and user friendly.

## Would you recommend Accura to other printers?

Wholeheartedly - that goes without saying!